



**APPROVED
WATER SUPPLY AND
SEWERAGE TARIFFS
2020 - 2021**

CONTENTS

1. Nkana WSC – Approved Tariff Schedule 2020-2021	2
2. North Western WSC - Approved Tariff Schedule 2020-2021	5
3. Mulonga WSC – Approved Tariffs Schedule – 2020-2021	7
4. Lusaka WSC Approved Tariffs Schedule 2020-2021.....	11
5. Luapula WSC Approved Tariff Schedule 2020-2021	15
6. Kafubu WSC – Approved Tariff Schedule 2020 - 2021.....	18
7. Western WSC- Approved Tariff Schedule 2020 - 2021.....	21
8. Southern WSC Approved Tariff Schedule 2020 - 2021.....	25
9. Lukanga WSC Approved Tariffs schedule 2020 – 2021	29
10. Eastern WSC Approved Tariff Schedule 2020 - 2021.....	33
11. Chambeshi WSC Approved Tariff Schedule 2020 - 2021	36

1. NKANA WSC – APPROVED TARIFF SCHEDULE 2020 - 2021

						Previous Water Tariffs	Current Water Tariffs
						2020	2021
Domestic Metered Customers							
1st block	from	0	to	6	ZMW/m3	4.47	4.47
2nd block	from	6	To	30	ZMW/m3	5.92	5.92
3rd block	from	30	To	60	ZMW/m3	7.16	7.16
4th block	from	60	To	999999	ZMW/m3	9.87	9.87
Commercial Metered Customers							
1st block	from	0	to	50	ZMW/m3	9.63	11.89
2nd block	from	50	to	500	ZMW/m3	12.22	17.43
3rd block	from	500	to	3000	ZMW/m3	16.57	20.82
4th block	from	3000	to	999999	ZMW/m3	19.26	20.82
Institutional Metered Customers							
1st block	from	0	To	50	ZMW/m3	7.22	8.91
2nd block	from	50	To	500	ZMW/m3	9.78	14.91
3rd block	from	500	to	3000	ZMW/m3	14.37	17.8
4th block	from	3000	to	999999	ZMW/m3	16.3	17.8
Kiosk - Metered							
Domestic					ZMW/m3	5	5
Public Tap - Metered Customers							
Domestic					ZMW/m3	5	5
Domestic Un-Metered Customers							
Low	50				K/month	118.28	118.28
Medium	75				K/month	182.63	182.63
High	110				K/month	366.31	366.31
Commercial Un-Metered Customers							
Small	50				K/month	416.64	416.64
Medium	100				K/month	416.64	416.64
Large	150				K/month	416.64	416.64
Institutional Un-Metered Customers							
Small	50				K/month	402.75	402.75
Medium	100				K/month	402.75	402.75
Large	150				K/month	402.75	402.75

SANITATION TARIFFS						
					Previous	Current
					2020	2021
Metered Customers						
Households						
1st block	-	to	6	ZMW/m3	0.86	0.86
2nd block	6	to	30	ZMW/m3	1.14	1.14
3rd block	30	to	60	ZMW/m3	1.37	1.37
4th block	>60	to	-	ZMW/m3	1.89	1.89
Commercial						
1st block	-	to	50	ZMW/m3	3.78	4.8
2nd block	50	to	500	ZMW/m3	5.66	7.1
3rd block	>500	to	-	ZMW/m3	7.57	9.5
Institutional						
1st block	-	to	50	ZMW/m3	2.84	3.6
2nd block	50	to	500	ZMW/m3	4.74	6.0
3rd block	>500	to	-	ZMW/m3	6.40	8.0
3rd party vacuum tankers (volume component)				ZMW/m3	-	8.9
Unmetered customers						
Households						
Low	20	m3/month		ZMW/m3	1.20	1.20
Medium	30	m3/month		ZMW/m3	1.23	1.23
High	60	m3/month		ZMW/m3	1.22	1.22
Commercial						
Low	50	m3/month		ZMW/m3	3.34	3.34
Medium	100	m3/month		ZMW/m3	1.67	1.67
High	150	m3/month		ZMW/m3	1.11	1.11
Institutional						
Low	50	m3/month		ZMW/m3	3.22	3.22
Medium	100	m3/month		ZMW/m3	1.61	1.61
High	150	m3/month		ZMW/m3	1.07	1.07

OTHER MONETARY CHARGES-NKANA WSC

			PREVIOUS	CURRENT
			2020	2021
Sanitation Surcharge				
% of Water only			3%	3%
Hire of Vacuum Tanker				
Domestic	ZMW		550.098	550.098
Commercial			600.198	600.198
Water Bowser				

K25/M3		ZMW	30	30
Leak Detection Fee				
Domestic		ZMW	100.05	100.05
Commercial		ZMW	150	150
Reconnection Fee				
Domestic		ZMW	75	75
Non-Domestic		ZMW	150	150
Security Deposit				
Average Monthly bill	No. of Months		0	0
Meter Testing Fee				
Domestic		ZMW	65	65
Non-Domestic		ZMW	65	65
Water and Sewerage Survey Fees				
Domestic		ZMW	0	0
Non-Domestic		ZMW	0	0
Discharge of Effluent (Private Vacuum Tankers)				
		ZMW	165	165
New Standard Water Connection (network in place)				
Domestic		ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic		ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Standard Sewer Connection (network in place)				
Domestic		ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic		ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Non-Standard Water Connection (new project)				
Domestic		ZMW	40% of project cost	40% of project cost
Non-Domestic		ZMW	40% of project cost	40% of project cost
New Non-Standard Sewer Connection (new project)				
Domestic		ZMW	40% of project cost	40% of project cost
Non-Domestic		ZMW	40% of project cost	40% of project cost
Penalty Charges				
Unauthorized Water Connection Fees				
Domestic		ZMW	1000	1000
Non-Domestic		ZMW	2500	2500
Unauthorized Sewer Connection Fees				
Domestic		ZMW	1000	1000
Non-Domestic		ZMW	2500	2500
Fixed Meter Charge				
Domestic		ZMW	10	10
Non-Domestic		ZMW	20	20

Vandalism			
		ZMW	As per WSS Act
			As per WSS Act

2. NORTH WESTERN WSC - APPROVED TARIFF SCHEDULE 2020 - 2021

						Previous Water Tariffs	Current Water Tariffs
SOLWEZI							
Domestic Metered						2020	2021
1st block	from	0	to	6	ZMW/m3	3.95	3.95
2nd block	from	6	to	20	ZMW/m3	5.91	5.91
3rd block	from	20	to	35	ZMW/m3	9.92	9.92
4th block	from	35	to	999999	ZMW/m3	9.92	9.92
OTHER TOWNS							
1st block	from	0	to	6	ZMW/m3	3.68	3.68
2nd block	from	6	to	14	ZMW/m3	5.14	5.14
3rd block	from	14	to	30	ZMW/m3	8.45	8.45
4th block	from	30	to	999999	ZMW/m3	8.6	8.6
Commercial Metered Customers							
SOLWEZI							
1st block	from	0	to	35	ZMW/m3	9.62	9.62
2nd block	from	35	to	999999	ZMW/m3	10.79	10.79
OTHER TOWNS							
1st block	from	0	to	10	ZMW/m3	8.36	8.36
2nd block	from	10	to	999999	ZMW/m3	9.33	9.33
Institutional Metered Customers							
SOLWEZI							
1st block	from	0	to	35	ZMW/m3	9.62	9.62
2nd block	from	35	to	999999	ZMW/m3	10.79	10.79
OTHER TOWNS							
1st block	from	0	to	35	ZMW/m3	8.44	8.44
2nd block	from	35	to	999999	ZMW/m3	9.42	9.42
Kiosk - Metered							
Domestic					ZMW/m3	5	5

OTHER MONETARY CHARGES- NWWSC

		PREVIOUS	CURRENT
		2020	2021
Sewerage Charge			
Domestic	%	40.00%	40.00%
Comm'l/Industrial	%	40.00%	40.00%

Sanitation Surcharge			
% of Water Only	%	2.50%	2.50%
Hire of Vacuum Tanker			
	ZMW	400	400
Water Bowser			
	ZMW	K25/m3	K25/m3
Leak Detection Fee			
	ZMW	50	50
Reconnection Fee			
Domestic	ZMW	50	50
Non-Domestic	ZMW	100	100
Security Deposit			
	Months	0	0
Meter Testing Fee			
Domestic	ZMW	20	20
Non-Domestic	ZMW	20	20
Water and Sewerage Survey Fees			
Domestic	ZMW	0	0
Non-Domestic	ZMW	0	0
Discharge of Effluent (Private Vacuum Tankers)			
	ZMW	150	150
New Standard Water Connection (network in place)			
Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Standard Sewer Connection (network in place)			
Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-Domestic	ZMW	Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
New Non-Standard Water Connection (new project)			
Domestic	ZMW	40% of project cost	40% of project cost
Non-Domestic	ZMW	40% of project cost	40% of project cost
New Non-Standard Sewer Connection (new project)			
Domestic	ZMW	40% of project cost	40% of project cost
Non-Domestic	ZMW	40% of project cost	40% of project cost
Penalty Charges			
Unauthorized Water Connection Fees			
Domestic	ZMW	1000	1000
Non-Domestic	ZMW	2500	2500
Unauthorized Sewer			

Connection Fees			
Domestic	ZMW	1000	1000
Non-Domestic	ZMW	2500	2500
Fixed Meter Charge			
Domestic	ZMW	10	10
Non-Domestic	ZMW	20	20
Costs of Raw Water			
Domestic	ZMW	3	3
Non-Domestic	ZMW	5	5
Vandalism			
	ZMW	As per WSS Act	As per WSS Act

3. MULONGA WSC – APPROVED TARIFFS SCHEDULE 2020 - 2021

Category						Previous Water Tariffs	Current Water Tariffs
Domestic Metered Customers						2020	2021
1st block	from	-	to	6	ZMW/m ³	4.93	4.93
2nd block	from	6	to	30	ZMW/m ³	5.47	5.47
3rd block	from	30	to	60	ZMW/m ³	6.72	6.72
4th block	from	60	to	999,999	ZMW/m ³	7.97	7.97
Commercial Metered Customers							
1st block	from	-	to	24	ZMW/m ³	7.08	9.34
2nd block	from	24	To	40	ZMW/m ³	9.44	12.46
3rd block	from	40	to	999,999	ZMW/m ³	13.28	17.52
Mine operator							
1st block	from	-	to	50	ZMW/m ³	6.94	6.94
2nd block	from	50	to	999,999	ZMW/m ³	9.08	9.08
Institutional Metered Customers							
1st block	from	-	to	24	ZMW/m ³	6.96	9.01
2nd block	from	24	To	40	ZMW/m ³	8.5	11
3rd block	from	40	to	999,999	ZMW/m ³	8.5	11
Kiosk – Metered						5	5
Domestic Un-Metered Customers							
Low					ZMW/cust	117	117
Medium					ZMW/cust	181	181
High					ZMW/cust	390	390
Commercial Un-Metered Customers							

Small					ZMW/cust	422	422
Medium					ZMW/cust	1,386	1,386
Large					ZMW/cust	3,176	3,176
Institutional Un-Metered Customers							
Small					ZMW/cust	169	169
Medium					ZMW/cust	1,047	1,047
Large					ZMW/cust	2,094	2,094

SANITATION TARIFFS								
							Previous	Current
Metered Customers							2020	2021
Households								
	1st block from	0	m3/m	5	m3/m	ZMW/m3	0.94	0.94
	2nd block from	5	m3/month to	16	m3/m	ZMW/m3	1.05	1.05
	3rd block from	16	m3/month to	28	m3/m	ZMW/m3	1.04	1.04
	4th block from	28	m3/month to	48	m3/m	ZMW/m3	1.29	1.29
	5th block above	48	m3/month and above	0	m3/m and above	ZMW/m3	1.53	1.53
Commercial entities								
	1st block from	0	m3/month to	24	m3/m	ZMW/m3	2.83	3.85
	2nd block from	24	m3/month to	40	m3/m	ZMW/m3	3.78	5.13
	3rd block from	40	m3/month and above	0	m3/m and above	ZMW/m3	5.31	7.22
Institutional entities								
	1st block from	0	m3/month to	24	m3/m	ZMW/m3	2.78	3.50
	2nd block from	24	m3/month to	40	m3/m	ZMW/m3	3.40	4.62
	3rd block from	40	m3/month and above	0	m3/m and above	ZMW/m3	-	-
3rd party vacuum tankers						ZMW/m3	0.42	0.42
Unmetered Customers								
Households								
	Small	20	m3/m			ZMW/m3	1.06	1.06
	Medium	35	m3/m			ZMW/m3	1.10	1.10
	Large	65	m3/m			ZMW/m3	1.22	1.22
Commercial entities								

	Small	42	m3/m			ZMW/m3	3.96	3.96
	Medium	112	m3/m			ZMW/m3	4.88	4.88
	Large	238	m3/m			ZMW/m3	5.28	5.28
Institutional entities								
	Small	42	m3/m			ZMW/m3	2.76	2.76
	Medium	112	m3/m			ZMW/m3	3.17	3.17
	Large	238	m3/m			ZMW/m3	3.28	3.28

OTHER MONETARY CHARGES - MWSC

	PREVIOUS	CURRENT
	2020	2021
Sanitation Surcharge		
% of water bill	2.50%	2.50%
SEWER UN-BLOCKING		
Domestic	100	100
Non Domestic	200	200
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K25/m ³	K25/m ³
LEAK DETECTION (K)	80	80
RECONNECTION FEE (DOMESTIC) (K)	50	50
RECONNECTION FEE (OTHERS) (K)	100	100
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		

Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M³) (K)	150	150
METER TESTING FEE		
Domestic	50	50
Non-domestic	100	100
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	3	3
Non-domestic	4.3	4.3
OTHER CHARGES (WSS ACT SECTION 31 (3))		
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)		
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)		
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)		
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)		
VANDALISM		

4. LUSAKA WSC APPROVED TARIFFS SCHEDULE 2020 - 2021

					Previous Water Tariffs	Current Water Tariffs
Domestic Metered Customers						
LUSAKA					2020	2021
1st block	-	to	6	ZMW/m ³	5.93	5.93
2nd block	6	to	30	ZMW/m ³	7.12	7.12
3rd block	30	to	100	ZMW/m ³	8.08	8.08
4th block	100	to	170	ZMW/m ³	9.49	9.49
5th block	170				11.64	11.64
OTHER TOWNS						
KAFUE						
1st block	-	to	6	ZMW/m ³	3.8	3.8
2nd block	6	to	30	ZMW/m ³	4.51	4.51
3rd block	30	to	100	ZMW/m ³	4.98	4.98
4th block	100	to	170	ZMW/m ³	5.46	5.46
5th block	170			ZMW/m ³	6.17	6.17
CHONGWE						
1st block	-	to	6	ZMW/m ³	3.8	3.8
2nd block	6	to	30	ZMW/m ³	4.51	4.51
3rd block	30	to	100	ZMW/m ³	4.98	4.98
4th block	100	to	170	ZMW/m ³	5.46	5.46
5th block	170			ZMW/m ³	6.17	6.17
LUANGWA						
1st block	-	to	6	ZMW/m ³	3.8	3.8
2nd block	6	to	30	ZMW/m ³	4.51	4.51
3rd block	30	to	100	ZMW/m ³	4.98	4.98
4th block	100	to	170	ZMW/m ³	5.46	5.46
5th block	170			ZMW/m ³	6.17	6.17
CHIRUNDU						
1st block	-	to	6	ZMW/m ³	3.8	3.8
2nd block	6	to	30	ZMW/m ³	5.71	5.71
3rd block	30	to	100	ZMW/m ³	6.81	6.81
4th block	100	to	170	ZMW/m ³	9.03	9.03
5th block	170			ZMW/m ³	9.03	9.03
Commercial Metered Customers						
LUSAKA						
1st block	-	to	30	ZMW/m ³	10.96	14.2
2nd block	30	to	170	ZMW/m ³	15.13	18.5
3rd block	170			ZMW/m ³	17.21	21.1
Institutional Metered Customers						
LUSAKA						

1st block	-	to	30	ZMW/m ³	10.96	13.3
2nd block	30	to	170	ZMW/m ³	15.13	18.4
3rd block	170			ZMW/m ³	17.21	19.9
Commercial/Institutional Metered Customers						
OTHER TOWNS						
KAFUE						
1st block	-	to	30	ZMW/m ³	8.12	8.12
2nd block	30	to	170	ZMW/m ³	12.06	12.06
3rd block	170			ZMW/m ³	13.78	13.78
CHONGWE						
1st block	-	to	30	ZMW/m ³	8.12	8.12
2nd block	30	to	170	ZMW/m ³	12.06	12.06
3rd block	170			ZMW/m ³	13.78	13.78
LUANGWA						
1st block	-	to	30	ZMW/m ³	8.12	8.12
2nd block	30	to	170	ZMW/m ³	12.06	12.06
3rd block	170			ZMW/m ³	13.78	13.78
CHIRUNDU						
1st block	-	to	30	ZMW/m ³	8.27	8.27
2nd block	30	to	170	ZMW/m ³	9.8	9.8
3rd block	170			ZMW/m ³	11.97	11.97
Kiosk - Metered Domestic				ZMW/m ³	5	5
Public Tap - Metered Domestic				ZMW/m ³	5	5
DOMESTIC UNMETERED CUSTOMERS						
LUSAKA						
Low				K/month	76	76
Medium				K/month	148	148
High				K/month	329	329
OTHER TOWNS						
Low				K/month	47	47
Medium				K/month	70	70
High				K/month	87	87
CHONGWE						
Low				K/month	43	43
Medium				K/month	57	57
High				K/month	100	100
LUANGWA						
Low				K/month	43	43
Medium				K/month	57	57
High				K/month	100	100
CHIRUNDU						
Low				K/month	55	55
Medium				K/month	85	85

High	K/month	150	150
COMMERCIAL UNMETERED CUSTOMERS			
LUSAKA			
Small	K/month	942	942
Medium	K/month	1,570	1,570
Large	K/month	5,494	5,494
OTHER TOWNS			
KAFUE			
Small	K/month	167	167
Medium	K/month	480	480
Large	K/month	1,816	1,816
CHONGWE			
Small	K/month	158	158
Medium	K/month	435	435
Large	K/month	574	574
LUANGWA			
Small	K/month	158	158
Medium	K/month	435	435
Large	K/month	574	574
CHIRUNDU			
Small	K/month	679	679
Medium	K/month	679	679
Large	K/month	679	679

OTHER MONETARY CHARGES – LWSC

	PREVIOUS	CURRENT
	2020	2021
SEWERAGE CHARGE		
% of Domestic Water	30%	30%
% of Commercial/Industrial Water	45%	45%
SANITATION CHARGE		
% of water bill (for customer categories)	2.5%	2.5%
Sewer Unblocking		
Domestic	150.00	150.00
Non Domestic	200.00	200.00
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-
WATER BOWSER (K)	K24/m ³	K24/m ³
LEAK DETECTION (K)	75.00	75.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	300.00	300.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	

NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	
Non-domestic	Cost of 12m pipe and associated fittings only	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER M^3) (K)	60.00	60.00
METER TESTING FEE		
Domestic	75.00	75.00
Non-domestic	75.00	75.00
FIXED METER CHARGE (K)		
Domestic	10.00	10.00
Non-domestic	25.00	25.00
COSTS OF RAW WATER (K)		
Domestic	2.50	2.50
Non-domestic	5.00	5.00

5. LUAPULA WSC APPROVED TARIFF SCHEDULE 2020 - 2021

						Previous Water Tariffs	Current Water Tariffs
Domestic Metered Customers (Pre/Post Paid) MANSA DISTRICT - (ZMW/m3)						2020	2021
1 st Block	From	-	to	6	m3/m	5.34	5.34
2 nd Block	From	6	to	14	m3/m	7.72	7.72
3 rd Block	From	14	to	30	m3/m	9.70	9.70
4 th Block	From	30	to	-	m3/m	9.19	9.19
Domestic Metered Customers (Pre/Post Paid) OTHER DISTRICT							
1 st Block	From	-	to	6	m3/m	4.59	4.59
2 nd Block	From	6	to	14	m3/m	6.64	6.64
3 rd Block	From	14	to	30	m3/m	8.34	8.34
4 th Block	From	30	to	-	m3/m	7.9	7.9
Commercial Metered Customers (Pre/Post Paid) MANSA DISTRICT							
1 st Block	From	-	to	10	m3/m	10.45	10.45
2 nd Block	From	10	to	9999	m3/m	12.33	12.33
Institutional Metered Customers (Pre/Post Paid) MANSA DISTRICT							
1 st Block	From	-	to	10	m3/m	7.97	7.97
2 nd Block	From	10	to	40	m3/m	9.56	9.56
Commercial Metered Customers (Pre/Post Paid) OTHER DISTRICTS							
1 st Block	From	-	to	10	m3/m	8.90	8.90
2 nd Block	From	10	to	9999	m3/m	10.5	10.5
Institutional Metered Customers (Pre/Post Paid) MANSA DISTRICT							
1 st Block	From	-	to	10	m3/m	6.79	6.79
2 nd Block	From	10	to	9999	m3/m	8.14	8.14
Kiosk and Public Taps – Metered					m3/m	5	5
Fixed Charges							
Households					K/month	10	10

Commercial entities						K/month	25	25
Institutional entities						K/month	25	25
SANITATION TARIFF (ZMW/m3)							Previous	Current
Domestic Metered Customers (Pre/Post Paid) - MANSA DISTRICT							2020	2021
1 st Block	From	-	to	6	m3/m		0.2	0.2
2 nd Block	From	6	to	14	m3/m		0.2	0.2
3 rd Block	From	14	to	30	m3/m		0.2	0.2
4 th Block	From	30	to	-	m3/m		0.2	0.2
Domestic Metered Customers (Pre/Post Paid) – OTHER DISTRICT								
1 st Block	-	to	6	-	m3/m		0.2	0.2
2 nd Block	6	to	14	6	m3/m		0.2	0.2
3 rd Block	14	to	30	14	m3/m		0.2	0.2
4 th Block	30	to	-	30	m3/m		0.2	0.2
Commercial Metered Customers (Pre/Post Paid)								
1 st Block	From	-	To	10	m3/m		4.29	4.29
2 nd Block	From	10	To	40	m3/m		5.01	5.01
Institutional Metered Customers (Pre/Post Paid)								
1 st Block	From	-	To	10	m3/m		3.17	3.17
2 nd Block	From	10	To	40	m3/m		3.80	3.80

OTHER MONETARY CHARGES - LpWSC

	PREVIOUS	CURRENT
	2020	2021
SEWER UNBLOCKING		
Domestic (ZMW)	100	100
Non domestic (ZMW)	150	150
HIRE OF VACUUM TANKER (K)		
Domestic	600 plus K3/km for distance above 30km	600 plus K3/km for distance above 30km
Non Domestic	700 plus K3/km for distance above 30km	700 plus K3/km for distance above 30km
WATER BOWSER	25/m3 plus K3/km for distance above 30km	25/m3 plus K3/km for distance above 30km
LEAK DETECTION (K)		

Domestic	60	60
Non Domestic	100	100
RECONNECTION FEE (DOMESTIC) (K)	75	75
RECONNECTION FEE (OTHERS) (K)	200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150	150
METER TESTING FEE		
Domestic	60	60
Non-domestic	100	100
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	25	25
COSTS OF RAW WATER (K/M³)		
Domestic	3.5	3.5
Non-domestic	5	5
OTHER CHARGES (WSS ACT SECTION 31 (3))		
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE (Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

6. KAFUBU WSC – APPROVED TARIFF SCHEDULE 2020 – 2021

						Previous Water Tariffs 2020	Current Water Tariffs 2021
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.45	4.45
2nd block	from	6	to	15	ZMW/m ³	5.04	5.04
3rd block	from	>		15	ZMW/m ³	6.74	6.74
Commercial Metered Customers							
1st block	from	-	to	30	ZMW/m ³	7.76	9.85
2nd block	from	30	to	170	ZMW/m ³	10.69	12.65
3rd block	from	170		999,999	ZMW/m ³	14.80	16.46
Institutional Metered Customers							
1st block	from	-	to	30	ZMW/m ³	7.23	9
2nd block	from	30	to	170	ZMW/m ³	9.64	11.18
3rd block	from	170		999,999	ZMW/m ³	13.39	14.58
Kiosk – Metered							
				Domestic	ZMW/m ³	5.000	5.000
Domestic Un-metered Customers							
				Low	ZMW/cust	69	69
				Medium	ZMW/cust	161	161
				High	ZMW/cust	310	310
Commercial Un-metered Customers							
				Small	ZMW/cust	564	564
				Medium	ZMW/cust	564	564
				Large	ZMW/cust	564	564
Institutional Un-metered Customers							
				Small	ZMW/cust	564	564
				Medium	ZMW/cust	564	564
				Large	ZMW/cust	564	564

SANITATION TARIFFS						Previous	Current
						2020	2021
Metered Customers							
Households							
	1st block	-	6	m3	ZMW/m3	1.34	1.34
	2nd block	6	15	m3	ZMW/m3	1.51	1.51
	3rd block	15	30	m3	ZMW/m3	2.02	2.02
	4th block	30	>	m3	ZMW/m3	2.02	2.02

Commercial							
	1st block	-	30	m3	ZMW/m3	3.10	3.5
	2nd block	30	170	m3	ZMW/m3	4.28	4.5
	3rd block	170	-	>	ZMW/m3	5.92	6.6
Institutional							
	1st block	-	30	m3	ZMW/m3	2.89	3.1
	2nd block	30	170	m3	ZMW/m3	3.86	4.3
	3rd block	170	-	>	ZMW/m3	5.36	6.3
Unmetered Customers							
Households							
	Low	15			ZMW/m3	1.44	1.44
	Medium	25			ZMW/m3	1.77	1.77
	High	50			ZMW/m3	1.84	1.84
Commercial							
	Low	60			ZMW/m3	3.71	3.71
	Medium	100			ZMW/m3	3.71	3.71
	High	150			ZMW/m3	3.71	3.71
Institutional							
	Low	60			ZMW/m3	3.40	3.40
	Medium	100			ZMW/m3	3.40	3.40
	High	150			ZMW/m3	3.40	3.40

OTHER MONETARY CHARGES- KWSC

	CURRENT	PREVIOUS
	2020	2021
	ZMW	ZMW
Sanitation Surcharge		
% of water bill (for customer categories)	2.5%	2.5%
Sewer unblocking		
Domestic	150.00	150.00
Non Domestic	200.00	200.00
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	-	-

WATER BOWSER (K)	K25/m ³	K25/m ³
LEAK DETECTION (K)	50.00	50.00
RECONNECTION FEE (DOMESTIC) (K)	100.00	100.00
RECONNECTION FEE (OTHERS) (K)	350.00	350.00
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)	150.00	150.00
METER TESTING FEE		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	10.00	10.00
Non-domestic	20.00	20.00
COSTS OF RAW WATER (K)		
Domestic	3.00	3.00
Non-domestic	4.20	4.20
OTHER CHARGES (WSS ACT SECTION 31 (3))		
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM	AS PER WSS ACT	AS PER WSS ACT

7. WESTERN WSC- APPROVED TARIFF SCHEDULE 2020 - 2021

						PREVIOUS	CURRENT
WATER TARIFF						2020	2021
Metered Customers							
Households							
1st block	-	to	6	m3	K	4.56	5.21
2nd block	6	to	15	m3	K	6.83	7.59
3rd block	15	to	30	m3	K	7.97	9.12
4th block	30	to	60	m3	K	8.73	9.98
5 th block	60		-	m3	K	9.11	10.43
Commercial							
1st block	-	to	10	m3	K	6.39	7.31
2nd block	10	to	40	m3	K	8.79	10.06
3rd block	40	to	-	m3	K	10.29	11.78
Institutional							
1st block	-	to	10	m3	K	6.29	7.2
2nd block	10	to	40	m3	K	8.44	9.66
3rd block	40	to	60	m3	K	9.50	10.87
Kiosks and public taps					K	5	5
Unmetered Customers							
Small	25			m3	K/month	174	137
Medium	30			m3	K/month	211	171
Large	30			m3	K/month	211	200
Commercial							
Small	50			m3	K/month	573	384
Medium	80			m3	K/month	717	588
Large	80			m3	K/month	717	688
Institutional							
Low	50			m3	K/month	463	374
Medium	80			m3	K/month	545	565
High	80			m3	K/month	545	631
Meter Charge/Month							
Households				ZMW/month		10	10

Commercial	ZMW/month	20	25
Institutional	ZMW/month	20	25

SANITATION TARIFF					Previous	Current
					2020	2021
Metered Customers						
Households						
1st block	-	m3/m	6	ZMW/m3	0.9	1
2nd block	6	m3/month to	15	ZMW/m3	1.4	1.5
3rd block	15	m3/month to	30	ZMW/m3	1.6	1.8
4th block	30	m3/month to	60	ZMW/m3	1.7	2.0
5th block	60	m3/month to	-	ZMW/m3	1.8	2.1
Commercial						
1st block	-	m3/m	10	ZMW/m3	1.3	1.5
2nd block	10	m3/m	40	ZMW/m3	1.8	2.0
3rd block	40	m3/m	-	ZMW/m3	2.1	2.4
Institutional						
1st block	-	m3/m	10	ZMW/m3	1.3	1.4
2nd block	10	m3/m	40	ZMW/m3	1.7	1.9
3rd block	40	m3/m	-	ZMW/m3	1.9	2.2
Unmetered Customers						
Households						
Small	25	m3/m		ZMW/m3	1.3	1.1
Medium	30	m3/m		ZMW/m3	1.4	1.1
Large	30	m3/m		ZMW/m3	1.7	1.3
Commercial						
Small	50	m3/m		ZMW/m3	1.3	1.5
Medium	80	m3/m		ZMW/m3	1.8	1.5

Institutional						
Small	50	m3/m		ZMW/m3	1.3	1.5
Medium	80	m3/m		ZMW/m3	1.7	1.4
Large	80	m3/m		ZMW/m3	1.9	1.6

OTHER MONETARY CHARGES – WWSC

		PREVIOUS	CURRENT
		2020	2021
SANITATION SURCHARGE	% of water bill	0	0
UNBLOCKING OF SEWER LINE			
Domestic	K	100	100
Non Domestic	K	150	150
HIRE OF VACUUM TANKER			
Domestic	K	K570 plus K3/km for distance above 30km	K570 plus K3/km for distance above 30km
Non Domestic	K	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km
WATER BOWSER	K	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km
LEAK DETECTION (DOMESTIC)	K	60	60
LEAK DETECTION (NON-DOMESTIC)	K		
		100	100
RECONNECTION FEE (DOMESTIC)	K		
		75	75
RECONNECTION FEE (NON DOMESTIC)	K		
		200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE)			
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE)			
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe	Cost of 12m pipe

		plus associated fittings	plus associated fittings
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT)			
Domestic		40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)
Non-domestic		40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT)			
Domestic		40% of total cost of the project	40% of total cost of the project
Non-domestic		40% of total cost of the project	40% of total cost of the project
DISCHARGE OF EFFLUENT BY PRIVATE VACUUM TANKERS			
Domestic	K	25/m ³	25/m ³
Non Domestic	K	30/m ³	30/m ³
METER TESTING FEE			
Domestic	K	60	80
Non-domestic	K	10	0
RAW WATER TARIFF			
Domestic	K/m ³	3.5	3.5
Non-domestic	K	5	5
SEWERAGE CHARGE FOR CUSTOMERS WITHOUT WATER SUPPLY		Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic
OTHER CHARGES (WSS ACT SECTION 31)			
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM		AS PER WSS ACT	AS PER WSS ACT

8. SOUTHERN WSC APPROVED TARIFF SCHEDULE 2020 - 2021

				Previous Water Tariffs – 2020	Current Water Tariffs - 2021
Domestic Metered Customers					
1st block	-	6	ZMW/m3	5.12	5.12
2nd block	6	20	ZMW/m3	7.56	7.56
3rd block	20	50	ZMW/m3	9	9
4th block	50	999,999	ZMW/m3	10.38	10.38
Commercial Metered Customers					
1st block	-	50	ZMW/m3	10.58	11.3
2nd block	50	100	ZMW/m3	12.61	13.4
3rd block	100	150	ZMW/m3	14.64	15.5
4th block	150	999,999	ZMW/m3	16.08	16.08
Institutional Metered Customers					
1st block	-	50	ZMW/m3	9.33	9.9
2nd block	50	100	ZMW/m3	11.85	12.7
3rd block	100	150	ZMW/m3	12.86	13.7
4th block	150	999,999	ZMW/m3	13.96	13.96
Kiosk - Metered					
Domestic			ZMW/m3	5	5
Domestic Un-Metered Customers					
Small Towns					
Low			ZMW/cust	123	123
Medium			ZMW/cust	150	150
High			ZMW/cust	209	209
Big Towns					
Low			ZMW/cust	147	147
Medium			ZMW/cust	192	192
High			ZMW/cust	264	264
Commercial Un-Metered Customers					
Small			ZMW/cust	939	939
Medium			ZMW/cust	939	939
Large			ZMW/cust	1,021	1,021
Institutional Un-Metered Customers					
Small			ZMW/cust	744	744
Medium			ZMW/cust	744	744
Large			ZMW/cust	813	813
Public Tap - UnMetered					
Domestic			ZMW/cust	956	956

SANITATION TARIFFS		
Metered Customers		
Household	Previous Sanitation Tariffs (ZMW/m3) - 2020	Current Sanitation Tariffs (ZMW/m3) – 2021
0-6m3	1.02	1.02
6-20m3	1.52	1.52
20m3-50m3	1.80	1.80
50 – above	2.08	2.08
Commercial	Previous Sanitation Tariffs (ZMW/m3) - 2020	Current Sanitation Tariffs (ZMW/m3) – 2021
0-50m3	2.12	2.18
50-100m3	2.52	2.6
100m3 and above	2.92	3.01
Institutional		
0-50m3	1.86	1.92
50-100m3	2.45	2.45
100m3 and above	2.66	2.66

SANITATION TARIFFS		
Unmetered Customers		
Household	Previous Sanitation Tariffs (ZMW/m3) - 2020	Current Sanitation Tariffs (ZMW/m3) – 2021
20	1.30	1.30
25	1.37	1.37
30	1.45	1.45
Commercial	Previous Sanitation Tariffs Per m3 - 2020	Current Sanitation Tariffs Per m3 (ZMW/m3) – 2021
80	2.17	2.17
85	2.18	2.18
90	2.19	2.19
Institutional		
80	1.93	1.93
85	1.96	1.96
90	1.95	1.95

OTHER MONETARY CHARGES - SWSC

	PREVIOUS	CURRENT
	2020	2021
SEWERAGE UNBLOCKING(K)		
	100	100
SANITATION SURCHARGE		
% of water	2.5	2.5
SECURITY DEPOSIT (months)		
	-	-
HIRE OF VACUUM TANKER (K)		
Domestic	-	-
Commercial	-	-
Mobilisation Cost	-	-
WATER BOWSER (K)		
	-	-
LEAK DETECTION (K)		
	50	50
RECONNECTION FEE (DOMESTIC) (K)		
	50	50
RECONNECTION FEE (OTHERS) (K)		
	200	200
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (%)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS		
(PER LOAD) (K)		
Domestic	70	70

Non-domestic	140	140
METER TESTING FEE		
Domestic	35	35
Non-domestic	50	50
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
METER SEPARATION		
COSTS OF RAW WATER (K)		
Domestic	N/A	N/A
Non-domestic	As per MoU	As per MoU
OTHER CHARGES (WSS ACT SECTION 31 (3))		
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Water Connection/ Reconnection Charge (Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Vandalism	AS PER WSS ACT	AS PER WSS ACT

9. LUKANGA WSC APPROVED TARIFFS SCHEDULE 2020 - 2021

WATER TARIFFS							Previous	Current
Metered Customers							2020	2021
Households								
1st block	-	to	6	m3	K/m3		5.75	5.75
2nd block	6	to	15	m3	K/m3		6.55	6.55
3rd block	15	to	30	m3	K/m3		7.91	7.91
4th block	30	to	>	m3	K/m3		10.21	10.21
Commercial								
1st block	-		30	m3	K/m3		10.93	14.9
2nd block	30		170	m3	K/m3		11.79	15
3rd block	170		-	m3	K/m3		15.37	16.8
Institutional								
1st block	-		30	m3	K/m3		9.2	13.8
2nd block	30		170	m3	K/m3		11.31	15.5
3rd block	170		-	m3	K/m3		11.60	16
Kiosks and public taps					K/m3		5	5
Unmetered Customers								
Small	25				K/month		155	155
Medium	35				K/month		199	199
Large	50				K/month		243	243
Commercial								
Small	100				K/month		434	434
Medium	150				K/month		645	645
Large	200				K/month		1,156	1,156
Institutional								
Low	100				K/month		562	562
Medium	150				K/month		849	849
High	200				K/month		1,306	1,306
Meter Charge/Month								

Households	ZMW/month	10	10
Commercial	ZMW/month	25	25
Institutional	ZMW/month	25	25

						Previous	Current
SANITATION TARIFF						2020	2021
Metered Customers							
Households							
1st block	-	to	6	m3	ZMW/m3	2.4	2.4
2nd block	6	to	15	m3	ZMW/m3	2.4	2.4
3rd block	15	to	30	m3	ZMW/m3	2.4	2.4
4th block	30	to	>	m3	ZMW/m3	2.4	2.4
Commercial							
1st block	-	to	30	m3	ZMW/m3	3.8	5.8
2nd block	30	to	170	m3	ZMW/m3	4.1	6.3
3rd block	170	to	-	>	ZMW/m3	4.9	7.5
Institutional							
1st block	-	to	30	m3	ZMW/m3	3.7	5.6
2nd block	30	to	170	m3	ZMW/m3	3.9	6
3rd block	170	to	-	>	ZMW/m3	4.2	6.5
Unmetered Customers							
Households							
Small	25				ZMW/m3	2.4	2.4
Medium	35				ZMW/m3	2.4	2.4
Large	50				ZMW/m3	2.4	2.4
Commercial							
Small	100				ZMW/m3	3.8	3.8
Medium	150				ZMW/m3	4.1	4.1
Large	200				ZMW/m3	4.9	4.9
Institutional							
	100					3.7	3.7

Small		ZMW/m3		
Medium	150	ZMW/m3	3.9	3.9
Large	200	ZMW/m3	4.2	4.2

OTHER MONETARY CHARGES - LGWSC

		PREVIOUS	CURRENT
		2020	2021
SANITATION SURCHARGE	% of water bill	2.50%	2.50%
UNBLOCKING OF SEWER LINE			
Domestic	K	100	100
Non Domestic	K	150	150
HIRE OF VACUUM TANKER			
Domestic	K	K550 plus K3/km for distance above 30km	K550 plus K3/km for distance above 30km
Non Domestic	K	K750 plus K3/km for distance above 30km	K750 plus K3/km for distance above 30km
WATER BOWSER	K	25/m ³ plus K3/km for distance above 30km	25/m ³ plus K3/km for distance above 30km
LEAK DETECTION (DOMESTIC)	K	120	120
LEAK DETECTION (NON-DOMESTIC)	K	150	150
RECONNECTION FEE (DOMESTIC)	K	100	120
RECONNECTION FEE (NON DOMESTIC)	K	260	280
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE)			
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE)			
Domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
Non-domestic		Cost of 12m pipe plus associated fittings	Cost of 12m pipe plus associated fittings
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT)			
Domestic		40% of total cost of the project (excluding cost of a meter)	40% of total cost of the project (excluding cost of a meter)
Non-domestic		40% of cost of the project (excluding cost of a meter)	40% of cost of the project (excluding cost of a meter)

NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT)			
Domestic		40% of total cost of the project	40% of total cost of the project
Non-domestic		40% of total cost of the project	40% of total cost of the project
DISCHARGE OF EFFLUENT BY PRIVATE VACUUM TANKERS			
Domestic	K	K20/m ³	K20/m ³
Non Domestic	K	K25/m ³	K25/m ³
Emptying Charge for onsite sanitation- Domestic (Optional)	K	K20/month	K20/month
Emptying Charge for onsite sanitation -Non Domestic (Optional)	K	K30/month	K30/month
METER TESTING FEE			
Domestic	K	60	60
Non-domestic	K	100	100
Domestic	K	3.5	3.5
Non-domestic	K	5	5
SEWERAGE CHARGE FOR CUSTOMERS WITHOUT WATER SUPPLY		Charge based on the sanitation tariffs per customer category for both domestic and non-domestic	Charge based on the sanitation tariffs per customer category for both domestic and non-domestic
OTHER CHARGES (WSS ACT SECTION 31)			
UNAUTHORISED WATER CONNECTION / RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED WATER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(DOMESTIC) (K)	K	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
UNAUTHORISED SEWER CONNECTION/ RECONNECTION CHARGE(NON DOMESTIC) (K)	K	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
VANDALISM		AS PER WSS ACT	AS PER WSS ACT

10. EASTERN WSC APPROVED TARIFF SCHEDULE 2020 - 2021

				Previous Water Tariffs	Current Water Tariffs
				2020	2021
Domestic Metered Customers					
1st block	0	6	K/m ³	6.35	6.35
2nd block	6	20	K/m ³	9.42	9.42
3rd block	20	40	K/m ³	12.62	12.62
4th block	40	-	K/m ³	14.17	14.17
Commercial Metered Customers					
1st block	0	6	K/m ³	10.63	11.55
2nd block	6	30	K/m ³	15.1	16.74
3rd block	30	-	K/m ³	16.18	17.74
Small Institutional Metered Customers					
1st block	0	6	K/m ³	10.45	10.45
2nd block	6	30	K/m ³	15.85	15.85
3rd block	30	-	K/m ³	16.54	16.54
Big Institutional Metered Customers					
1st block	0	6	K/m ³	11.1	11.44
2nd block	6	30	K/m ³	16.54	16.67
3rd block	30	-	K/m ³	17.23	17.37
Kiosk - Metered					
Domestic			K/m ³	5	5

SANITATION TARIFFS		
Metered Customers		
Household	Previous Sanitation Tariffs - 2020	Current Sanitation Tariffs (ZMW/m³) – 2021
0-6m ³	1.26	1.26
6-20m ³	1.88	1.88
20-40m ³	2.52	2.52
40m ³ and above	2.83	2.83
Commercial	Previous Sanitation Tariffs - 2020	Current Sanitation Tariffs (ZMW/m³) – 2021
0-6m ³	3.19	4.5
6-30m ³	4.53	6.39
30m ³ and above	4.85	6.85

Institutional		
0-6m3	3.33	4.7
6-30m3	4.96	7
30m3 and above	5.17	7.29

OTHER MONETARY CHARGES – EWSC

	PREVIOUS	CURRENT
	2020	2021
SEWERAGE UNBLOCKING (K)		
	100	100
SANITATION SURCHARGE		
% of water	-	-
SECURITY DEPOSIT (months)	-	-
HIRE OF VACUUM TANKER (K)		
Domestic	572.00 plus K3/km for distances over 30km	572.00 plus K3/km for distances over 30km
Commercial	572.00 plus K3/km for distances over 30km	572.00 plus K3/km for distances over 30km
WATER BOWSER (K)	K25/m ³ plus K3/km for distances over 30km	K25/m ³ plus K3/km for distances over 30km
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	50	50
RECONNECTION FEE (OTHERS) (K)		
Non Domestic	110	110
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
Non-domestic	Cost of 12m pipe and associated fittings only	Cost of 12m pipe and associated fittings only
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost

WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	N/A	N/A
Non-domestic	N/A	N/A
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER LOAD) (K)		
Domestic	70	70
Non-domestic	140	140
METER SEPARATION	At cost of materials only (excluding meter)	At cost of materials only (excluding meter)
METER TESTING FEE		
Domestic	30	30
Non-domestic	50	50
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	8.33	8.33
Non-domestic	13.01	13.01
OTHER CHARGES (WSS ACT SECTION 31 (3))		
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	1,000.00 plus assessed consumption
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	2,500.00 plus assessed consumption
Vandalism	AS PER WSS ACT	AS PER WSS ACT

11. CHAMBESHI WSC APPROVED TARIFF SCHEDULE 2020 - 2021

Category						Previous Water Tariffs	Current Water Tariffs
						2020	2021
Domestic Metered Customers							
1st block	from	-	to	6	ZMW/m ³	4.93	4.93
2nd block	from	6	to	10	ZMW/m ³	6.02	6.02
3rd block	from	10	to	15	ZMW/m ³	7.65	7.65
4th block	from	15	to	999999	ZMW/m ³	10.31	10.31
Commercial Metered Customers							
1st block	from	-	to	10	ZMW/m ³	6.49	8.82
2nd block	from	10	to	15	ZMW/m ³	7.72	8.95
	from	15	to	999999	ZMW/m ³	7.70	9.77
Institutional Metered Customers							
1st block	from	-	to	10	ZMW/m ³	5.57	6.19
2nd block	from	10	to	15	ZMW/m ³	7.39	8.22
	from	15	to	999999	ZMW/m ³	7.40	8.58
Kiosk - Metered					ZMW/m ³	5.00	5.00
Domestic Un-Metered Customers							
Low					ZMW/cust	107	107
Medium					ZMW/cust	191	191
High					ZMW/cust	282	282
Commercial Un-Metered Customers							
Small					ZMW/cust	705	705
Medium					ZMW/cust	1,106	1,106
Large					ZMW/cust	2,212	2,212
Institutional Un-Metered Customers							
Small					ZMW/cust	600	600
Medium					ZMW/cust	940	940
Large					ZMW/cust	1,868	1,868

SANITATION TARIFFS						Previous	Current
						2020	2021
Metered Customers							
Households							
1st block		-	to	6	ZMW/m ³	1.48	1.48
2nd block			to	10	ZMW/m ³	1.81	1.81
3rd block		6	to	15	ZMW/m ³	2.30	2.30
4th block		10	to	>	ZMW/m ³	3.09	3.09
		15					
Commercial							
1st block		-	to	10	ZMW/m ³	2.60	3.5
2nd block			to		ZMW/m ³	3.09	4.2

	10		15			
3rd block	15	to	>	ZMW/m3	3.08	4.6
Institutional						
1st block	-	to	10	ZMW/m3	2.23	3.0
2nd block	10	to	15	ZMW/m3	2.96	4.0
3rd block	15	to	>	ZMW/m3	2.96	4.4
3rd party vacuum tankers (volume component)				ZMW/m3	30	30
Unmetered customers						
Households						
	Low	17	m3/mont h		ZMW/month	33
	Medium	25	m3/mont h		ZMW/month	58
	High	34	m3/mont h		ZMW/month	86
Commercial						
	Low	93	m3/mont h		ZMW/month	282
	Medium	130	m3/mont h		ZMW/month	442
	High	250	m3/mont h		ZMW/month	955
Institutional						
	Low	93	m3/mont h		ZMW/month	268
	Medium	130	m3/mont h		ZMW/month	421
	High	250	m3/mont h		ZMW/month	914

OTHER MONETARY CHARGES - CHWSC

	CURRENT	PREVIOUS
	2020	2021
SANITATION CHARGE		
% of water bill (for customer categories)	N/A	N/A
UNBLOCKING OF SEWER LINE		
Domestic (K)	100	100
Non Domestic (K)	150	150
SECURITY DEPOSIT	N/A	N/A
CHARGES FOR OTHER SERVICES		
HIRE OF VACUUM TANKER (K)	520	520
WATER BOWSER (K)	25/m ³	25/m ³
LEAK DETECTION (K)	50	50
RECONNECTION FEE (DOMESTIC) (K)	80	80

RECONNECTION FEE (OTHERS) (K)	150	150
NEW STANDARD WATER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW STANDARD SEWER CONNECTION (NETWORK IN PLACE) (K)		
Domestic	Cost of 12m pipe plus associated fittings	
Non-domestic	Cost of 12m pipe plus associated fittings	
NEW NON-STANDARD WATER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
NEW NON-STANDARD SEWER CONNECTION (NEW PROJECT) (K)		
Domestic	40% of cost	40% of cost
Non-domestic	40% of cost	40% of cost
WATER AND SEWERAGE SURVEY FEE (K)		
Domestic	-	-
Non-domestic	-	-
DISCHARGE OF EFFLUENT FROM PRIVATE VACUUM TANKERS (PER m ³) (K)		
Domestic	20	20
Non Domestic	30	30
METER TESTING FEE (K)		
Domestic	50.00	50.00
Non-domestic	100.00	100.00
FIXED METER CHARGE (K)		
Domestic	10	10
Non-domestic	20	20
COSTS OF RAW WATER (K)		
Domestic	2.50	2.50
Non-domestic	3.80	3.80
Sewerage Charge on Customers not with Water Supply	Number of sewer connections by 20% of fixed water charge per category	
Unauthorised Water Connection / Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Water Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Domestic) (K)	1,000.00 plus assessed consumption	
Unauthorised Sewer Connection/ Reconnection Charge(Non Domestic) (K)	2,500.00 plus assessed consumption	
VANDALISM	AS PER WSS ACT	